

# Aymen Griri

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GitHub: <https://github.com/AymenGr24>

Portfolio: <https://aymengriri.co.uk/>

## Profile

Enthusiastic and motivated IT professional with a Master's in Computer Science and a solid foundation in IT support, web development, and software development. Proficient in HTML, CSS, JavaScript, Python, and frameworks such as React. Completed training in Web Development (HTML/CSS), Python, and Advanced Python at Cardiff University, alongside a Full Stack Developer programme with IT Career Switch.

Known for being a fast learner with the ability to adapt quickly to new technologies and working environments. Strong teamwork and collaboration skills developed through academic projects and training programmes, where problem-solving and communication were key to achieving goals. Dedicated to continuous learning and eager to apply technical knowledge to create secure, responsive, and user-focused digital solutions.

## Key Skills

- Web Development: HTML5, CSS3, JavaScript, PHP, React, jQuery, Bootstrap
- Programming & Databases: Python, Java, C#, Node.js, SQL Server
- Tools & Version Control: Git, GitHub, Command Line, Remote API access
- IT Support: Workstation setup, hardware/software troubleshooting, system maintenance
- Strong problem-solving, analytical thinking, and communication skills
- Adaptable, collaborative, and quick to learn new technologies
- Full UK driving license and vehicle

## Work Experience

### SBE Cordon Group UK

**Nov 2022 – Present**

Senior IT Service Engineer

- Delivered high-quality technical support for IT systems and infrastructure
- Diagnosed and resolved hardware, software, and network issues, improving user satisfaction across departments.
- Maintained service level agreements (SLAs) by prioritising and managing incidents effectively.
- Provided technical guidance and assistance to colleagues and clients, strengthening communication and collaboration skills.
- Built problem-solving approaches directly transferable to debugging, testing, and improving digital solutions.

### Tech Master Ltd

**Aug 2018 – Nov 2022**

Founder & Senior IT Service Engineer

- Established and managed a repair services business for mobile and electronic devices.
- Developed and implemented Standard Operating Procedures (SOPs), improving repair turnaround time and efficiency.
- Trained and mentored junior technicians, fostering teamwork and maintaining high-quality standards.

- Gained practical experience in technical troubleshooting, customer service, and business management.

## **Education and Training**

### **2025: IT Career Switch Ltd**

Full Stack Developer Traineeship (intensive, practical one-year program)

- Completed two projects from scratch and to specification - providing hands-on development experience with front and back end languages and databases. Portfolio available at: <https://aymengriri.co.uk>

### **2024: IUNGO Solutions**

AWS Cloud and Architecture

Business Intelligence Development in Power BI

### **2022 – 2023: Cardiff University**

Advanced Python

Python Programming

Web Development Using HTML and CSS

### **2022: Technical Training**

Certified by Apple, Google and Samsung

### **2014 – 2016: University of Kairouan, Tunisia**

MSc Computer Science

### **2013: Media Formation Private Centre, Tunisia**

Computer Maintenance Training Certificate

### **2009 – 2012: Higher Institute of Technological Studies of Kasserine, Tunisia**

BSc Computing Technology

## **Hobbies & Interests**

- Active member of community events and volunteering activities, enjoying opportunities to contribute and connect with others
- Camping and hiking with friends, fostering teamwork, resilience, and appreciation for nature
- Socialising and networking, building strong personal and professional relationships
- Keeping fit through regular exercise, maintaining discipline, focus, and wellbeing